

# COMPANY PROFILE

**Professionals with guaranteed expertise.** 







**A Brief Story About The Company** 

## **ABOUT US**



Welcome to Instant Solutions, where our name reflects our ethos – providing immediate, effective, and customized solutions to meet the dynamic needs of our clients. With a legacy built on the foundation of commitment, achievement, and mastery, we pride ourselves on being more than just a service provider; we are your strategic ally in success.



### **VISION**

Founded with the vision to revolutionize the contracting industry, Instant Solutions has established itself as a bastion of innovation and excellence. Our journey began with a simple yet powerful idea: to offer unparalleled services that integrate seamlessly with the goals and aspirations of our clients. From day one, our mission has been to not only meet expectations but to exceed them, fostering an environment where progress is not just a goal but a continual reality.



### **MISSION**

At Instant Solutions, our mission is to deliver exceptional value through superior performance and unwavering reliability. We are dedicated to empowering our clients' success by providing innovative and efficient solutions that drive progress. Our commitment to excellence propels us to set industry benchmarks, ensuring every project and service exceeds the highest standards of quality, safety, and sustainability. We strive to be the most trusted partner in our field, nurturing long-term relationships built on the pillars of honesty, transparency, and mutual respect.



#### A GLOBAL FOOTPRINT WITH LOCAL EXPERTISE

While our reach is global, our expertise is finely tuned to the local markets we serve, particularly within the **Kingdom of Saudi Arabia**. We understand the nuances of the region and contribute proactively to the Kingdom's vision by offering services that are both locally relevant and internationally acclaimed. Instant Solutions is a melting pot of global practices and local knowledge, ensuring that every solution we provide is grounded in understanding and tailored to the unique context of our clients.

#### **COMMITMENT TO QUALITY AND INNOVATION**

We operate on the principle that quality is non-negotiable. We have ingrained excellence into every layer of our operations, ensuring that each project we undertake is a testament to our unwavering standards. Innovation is at the heart of our philosophy; we continually embrace the latest technologies and methodologies to stay at the forefront of the industry, providing services that are not just current but also future-ready.

#### **JOIN US ON A JOURNEY TO EXCELLENCE**

As you turn the pages of this profile, you will discover the breadth and depth of our offerings, the strength of our partnerships, and the vibrancy of our corporate culture. Each page is a chapter in our ongoing story of growth and success. We invite you to join us on this journey to excellence, where together, we can forge a future that is prosperous and sustainable.





01

Integrated facility management

04

**Cleaning Services** 

07

**Event management** 

10

**Hospitality Services** 

02

Operation maintenance

05

Landscaping

80

**Renovation services** 

11

**Industrial Support Services** 

03

Annual maintenance contracts

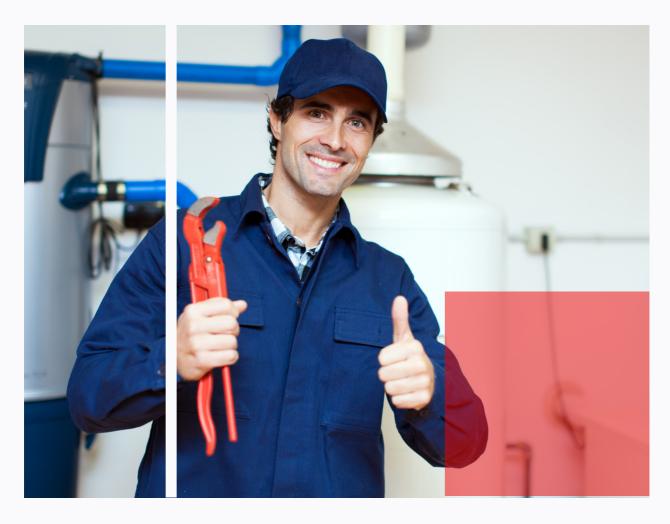
06

property care solution

09

**Construction projects** 





#### **Navigating Service Challenges with Expertise**

Instant Solutions excels in transforming service-related challenges into opportunities for enhancement. From integrating facility management services to ensure seamless operations, to offering flexible annual maintenance that pre-empts costly disruptions, our approach is proactive and comprehensive. We pride ourselves on maintaining pristine environments, preserving the value of properties, executing events to perfection, and supporting the backbone of industrial operations with unwavering reliability. In construction and hospitality, our meticulous attention to detail ensures projects meet their vision and guests receive unparalleled service. Across every domain, Instant Solutions is the partner that businesses trust to deliver solutions that not only meet but exceed expectations.



#### **Integrated Facility Management**

At Instant Solutions, our Integrated Facility Management services are the cornerstone of operational excellence. We deliver streamlined solutions tailored to each facility's unique needs, ensuring cost-effective, sustainable operations.

- **Operational Synergy:** Our strategies optimize facility functions, promoting cost savings and peak performance.
- **Customized Services:** Tailored solutions meet the exacting standards of diverse facilities, from corporate offices to industrial complexes.
- **Sustainability and Safety:** We prioritize eco-friendly practices and robust risk management to ensure safe, sustainable environments.
- Always Available: Our expert teams provide 24/7 support, guaranteeing uninterrupted operations and immediate assistance.

Experience operational harmony with Instant Solutions, where facility management is redefined.







#### **Operation Maintenance**

Our operation maintenance services are pivotal in ensuring that our clients' businesses run without interruption. We emphasize proactive maintenance to prevent downtime and maintain operational excellence.

- **Preventive Care:** We implement routine maintenance to forestall system breakdowns, maximizing uptime.
- **Efficient Scheduling:** Our maintenance schedules are designed to minimize disruptions, ensuring seamless business flow.
- **System Optimization:** Regular optimizations are conducted to enhance system performance and longevity.
- **Expert Teams:** Our specialists provide top-tier maintenance, leveraging expertise for swift, effective care.

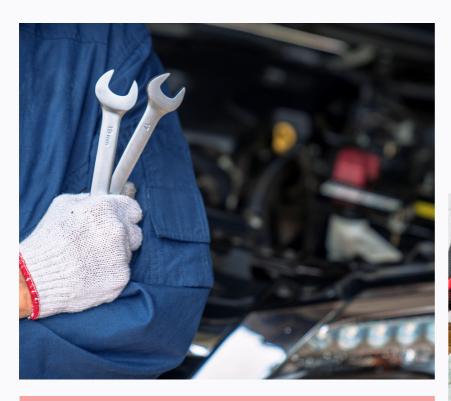
Rely on Instant Solutions for operation maintenance that keeps you ahead without pause.





Our annual maintenance contracts are meticulously developed to offer full-spectrum coverage, ensuring that our clients' needs are met without exception.

- **Complete Coverage:** Each contract is a commitment to thorough maintenance care, leaving no need unaddressed.
- Adaptive Flexibility: We tailor our contracts to adapt to client needs, providing solutions that evolve with your business.
- **Financial Clarity:** Clients enjoy clear cost structures, eliminating unforeseen expenses and simplifying budgeting.







#### **Cleaning Services**

Our cleaning services set the standard for excellence, utilizing cuttingedge techniques and materials to maintain an immaculate environment.

- Advanced Techniques: We use the latest cleaning innovations for superior results that meet rigorous hygiene standards.
- Eco-Friendly Materials: Our commitment to sustainability means using safe, environmentally responsible cleaning agents.
- Reliable Consistency: Regular quality checks guarantee a consistently clean and healthy space for clients and their customers.
- Trained Professionals: Our cleaning staff are expertly trained, ensuring meticulous attention to detail in every task.









#### **Landscaping Services**

Keeping outdoor spaces beautiful and functional is a constant challenge. Our landscaping solutions are sustainable and tailored, creating lasting impressions.

- Aesthetic and Functional Design: We craft landscapes that are not only visually stunning but also highly functional for various uses.
- **Sustainability at Core:** Our approach emphasizes environmental responsibility, using sustainable practices and materials.
- **Customized Solutions:** Every landscape is uniquely designed to reflect the client's vision and the space's specific needs.
- **Seasonal Adaptation:** We plan for seasonal changes, ensuring that your landscape remains vibrant and attractive all year round.





#### **Property Care Solution**

Properties can depreciate without proper care. We provide thorough maintenance and swift response to issues, preserving property value and functionality.

- **Comprehensive Maintenance:** Our extensive maintenance services cover every aspect of property care, ensuring longevity and value.
- **Rapid Response:** We pride ourselves on quick, effective responses to any property issues, minimizing potential damage and disruption.
- **Regular Inspections:** Routine property inspections help identify and address issues before they escalate, maintaining optimal conditions.
- **Customized Care Plans:** Each property receives a tailored care plan, suited to its specific needs and characteristics.





#### **Event Management**

The complexity of event planning can be overwhelming. Our end-toend event management services ensure flawless execution and memorable experiences.

- **Seamless Planning and Execution:** From concept to completion, we ensure every event detail is meticulously planned and executed.
- Creative and Customized Solutions: We bring innovative, tailored ideas to life, making each event unique and impactful.
- **Venue Selection and Setup:** We expertly choose and prepare venues that perfectly match the event's theme and requirements.
- Vendor and Logistics Management: Our team handles all vendor coordination and logistical arrangements, ensuring a stress-free experience.
- **Technology Integration:** We utilize the latest technology for engaging, interactive events, enhancing the overall attendee experience.







#### **Renovation services**

Our renovation services are tailored to breathe new life into spaces, combining modern aesthetics with functional design. We are committed to transforming environments while adhering to our clients' visions and requirements.

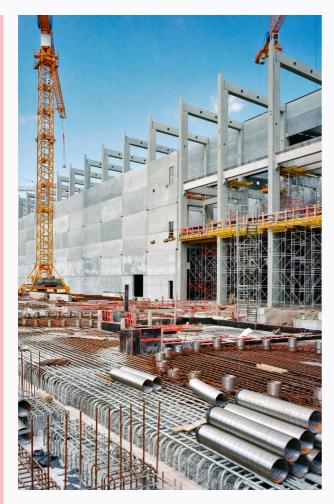
- Customized Design Solutions: Our renovation projects are bespoke, reflecting each client's style, functionality needs, and budget.
- High-Quality Materials and Craftsmanship: We use only the best materials and employ skilled craftsmen to ensure superior quality and durability in our renovations.
- Efficient Project Management: Our project managers oversee every renovation with a keen eye for detail, ensuring projects are completed on time and within budget.
- **Sustainable Practices:** We incorporate eco-friendly materials and energy-efficient solutions, aligning with sustainable building practices.
- **Seamless Integration:** Our team ensures that new renovations blend seamlessly with existing structures and design elements, maintaining architectural integrity.





#### **Construction Projects**

Our approach to construction projects is characterized by rigorous planning and precise execution, ensuring timely completion within budget.



- Timely Project Delivery: We are committed to meeting strict deadlines, keeping projects on schedule.
- Budget Adherence: Our project management includes strict budget controls to avoid cost overruns.
- Quality Assurance: Every construction phase undergoes rigorous quality checks to ensure adherence to the highest standards.
- Stakeholder Communication:
   Regular updates and transparent communication keep all stakeholders informed and involved throughout the project.
- Innovative Construction
   Techniques: We employ advanced construction methods and materials to enhance efficiency and outcomes.



#### **Hospitality Services**

The expectation for exceptional guest experiences is high. We manage hospitality services with a focus on detail and guest satisfaction, elevating every encounter.

- Attention to Detail: We meticulously manage every aspect of service to surpass guest expectations.
- **Elevated Guest Experiences:** Our goal is to create memorable stays, setting new standards in hospitality.
- **Personalized Guest Services:** We offer customized services to cater to the individual preferences and needs of each guest.
- **Event and Leisure Coordination:** Our team expertly organizes inhouse events and leisure activities, enhancing the overall guest experience.
- **Continuous Staff Training:** We invest in regular training for our staff to ensure top-level service and up-to-date hospitality trends.



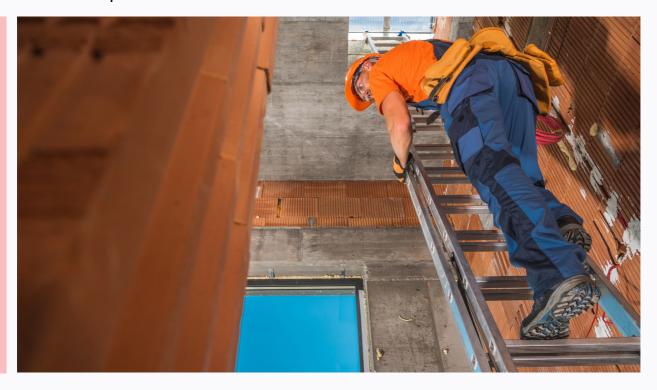




#### **Industrial Support Services**

Industrial environments demand high reliability and safety. We deliver specialized support to maintain productivity and compliance.

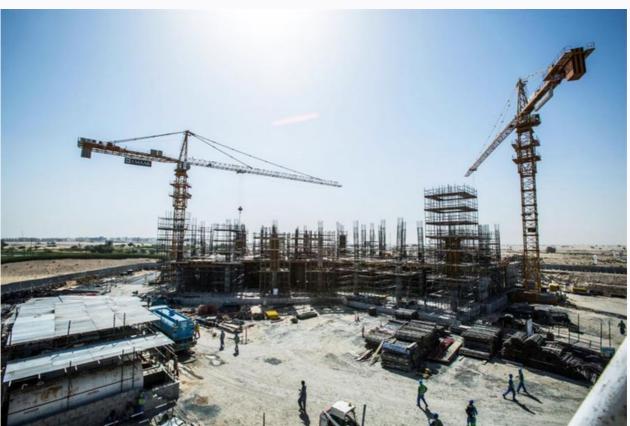
- **Safety and Efficiency:** Our top priority is maintaining a safe, efficient workplace that meets industry standards.
- **Specialized Expertise:** Our team brings specialized skills to tackle industry-specific challenges effectively.
- **Equipment Maintenance and Upkeep:** Regular maintenance and updates of industrial equipment ensure optimal operation and longevity.
- Workforce Training and Development: We provide comprehensive training programs to enhance the skills and safety awareness of industrial personnel.
- Compliance and Regulation Adherence: Our services ensure strict compliance with industry regulations, safeguarding against legal and operational risks



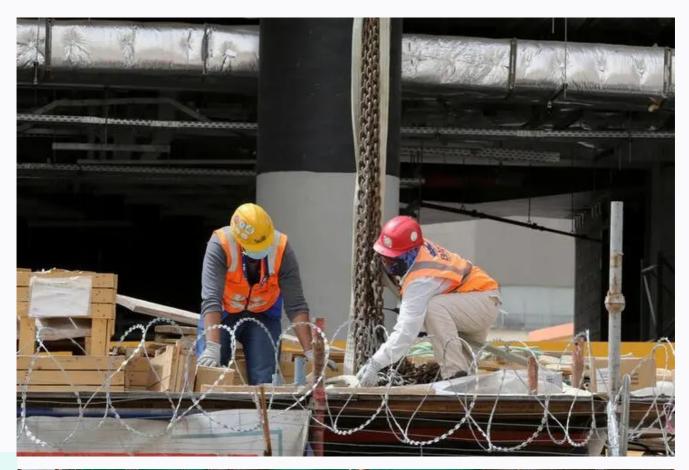


### **OUR PROJECTS**

















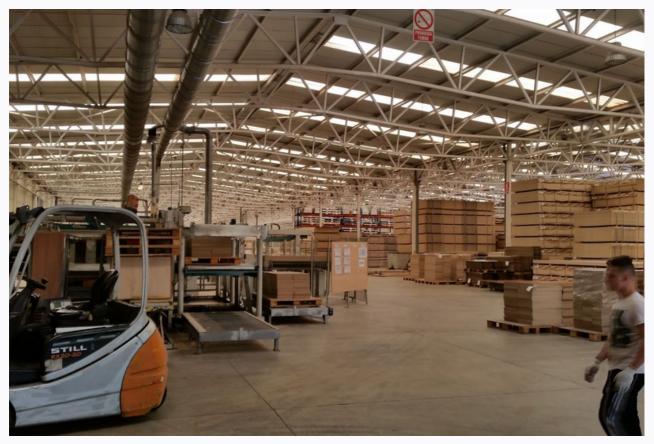
















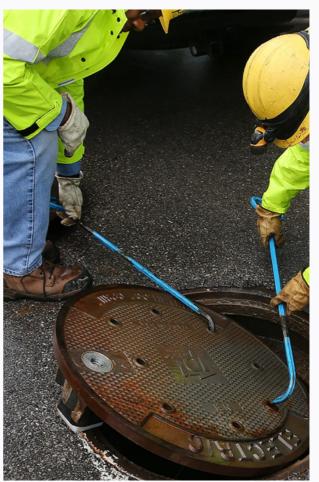




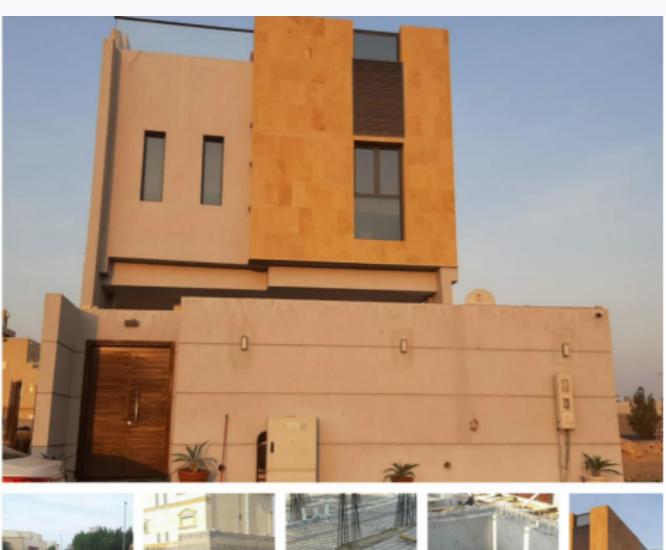
































































### **CERTIFICATES**









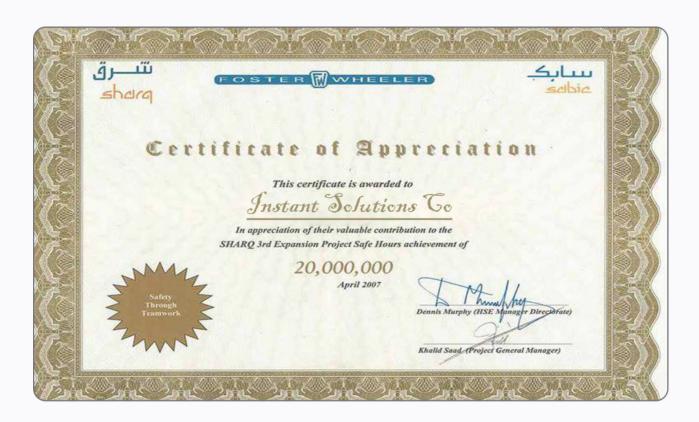








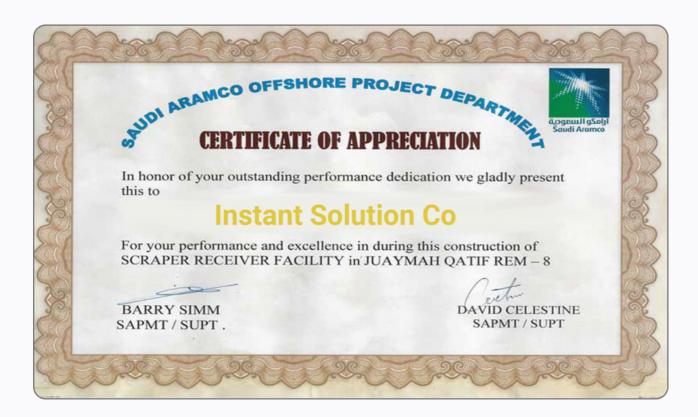














بسم الله الرحمن الرحيم



29 March 2008

#### CERTIFICATE OF APPRECIATION

This certificate has been issued to <u>Instant Solutions Co</u> for the completion of works done at UNITED EG2 Projects for demolition and removal of the Site Temporary Facilities at UNITED EG2 Project with credibility of workmanship and total quality control management as per UNITED/SABIC procedures.

Instant Solutions Co has completed the job without any Lost Time Accident.

Best Regards.

HARITH AL-QURTASS

Manager

EG & LAO Maintenance Department

ىنتابك

A Sabic Company إحدى شركات سابك

United P. O. Box 10085 Jubail 31961 Kingdom of Saudi Arabia Tel 966 (0) 3 359 5000 Fax 966 (0) 3 358 7752 Jubail United Petrochemical Company Limited Liability Company CR 2055004791 Authorized Capital SR 2,495,620,000 شركة الجبيل للتحدة للبتروكيماويات شركة ذات مسؤولية محدودة سن 2011 - 2010 رأس المال المصر 1,540,17, ريال سعودي



### **COMPANY REGISTRATION CERTIFICATE**

الرقم المودد : رقم المنشأة :	شهادة تسجيل الشركة	وزارة التجارة Ministry of Commerce
التان خ: ۱۱۱۱/۱۱/۱۱ هـ	Company Registration Certific	cate Ministry of Commerce
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	چنسیتها: سعودی	عمل فات مسئولية محدودة
ں: ۱۰٤۳/۰٤/۱۲ هـ	ن: ۱۴۴۴/۰۴/۱۲ هـ وتنتهي في	عراد المراجع ا
	وسهي م	ده السرده : ركزها الرئيسي : ۲۸۰۴، محسن المساوى، حى الواحة، ۷۳۸۷
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### **OUR CLIENTS**















































